

# **cVIGIL Monitor**

# **Mobile Application**

## **User Manual for ECI,CEO, DEO**

## **Officials**

Version 1.0 RC1

# .....Disclaimers

I : GB H°fi°8DC9† †DCH°D; °J H6<: °d[°XK×>A°B dc↑dg°6ee

B DHI † B EDGI 6CI / 7: 86JH: ; : 6I JG: H 6G: † 9: K: ADEB : CI HI 6<: ! K: GH†DCH B 6N 7:  
J CHI 67A: #

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egdXZZY°c\°]j g] Zg°l Z°ZcXdj g°\Z°ndj °id°g°ZY°i] ZiZgb h°XVg°Z]j a°VcY°\°g°Z°id°VWYZ°Wh°†#

tkZgh°dc &#% G8& ] Vh WZzc Wj °a dc i] Z WWh°h d[ [j cXi °dcVaiZhi °c\ VcY [ZZYVWX` Yj g°c\ WZiV  
iZhi °c\#6YY↑°dcVa °cej ih [g°b i] Z j hZgh [dg G8& kZgh°dc h] VaaWZ ZkVj ViZY dc i] Z °gb Zg†! VcY  
dca° hj \°\Zhi °dch [dj cY hj ↑VWZ Wh : 8> h] Vaa WZ °cXdg°dgViZY °c i] Z ↑Zg°i°kZ Wj °h VcY  
XdchZfj Zci°Va [°cVa g°Z°VhZ d[ i] Z Vee# HZa°XiZY [ZZYVWX` egdk°YZgh Xdj a° WZ XdciVXiZY  
iZa°e] dc°XVaa° Wh : 8>hd[il Vg° YZkZa°eb Zci iZVb [dg ZaX↑°c\ VYY↑°dcVa °cej ih dc V [ZVij g°Z\$  
[ZZYVWX` #

I ] Z VeeXVi °dc I °aa dg dca°l ↑] °c \Zd°g°e] °XVaWdj cYVgZh d[ edaaWdj cY hiViZh#I ] Z Vee h] Vaa  
cdi I dg °c Vcn di] Zg adXVi °dc VcY ndj cZZY id WZ I ↑] °c i] ZhZ edaaWdj cY adXVi °dch id adY°Z V  
Xdb ea°/°ci\$ j hZ i] Z b dWZ VeeXVi °dc# ] Z : a°Xi °dc 8db b °hh°dc d[ °Y°V YdZh cdi \°kZ Vcn  
I Vg°Vci Zh!° ] Zi] ZgZme°Zhh°dg°b eaZY!°Vh°id°i] Z°hj ↑VWaa°ndgj hVWaa°nd°[i] Z°b dWZ VeeXVi °dc#

H] dj a° ndj ZcXdj ciZg Vcn Wj °h! \a°X] Zh! a°X` d[ [j cXi °dcVafn dg di] Zg egdWZb h dc i] Z  
VeeXVi °dc! ea°ZhZ a°zi j h `cdi °b b ZY°ViZan Wh j h°c\ i] Z [ZZYVWX` a°c` egdk°YZY °c i] Z  
VeeXVi °dc#

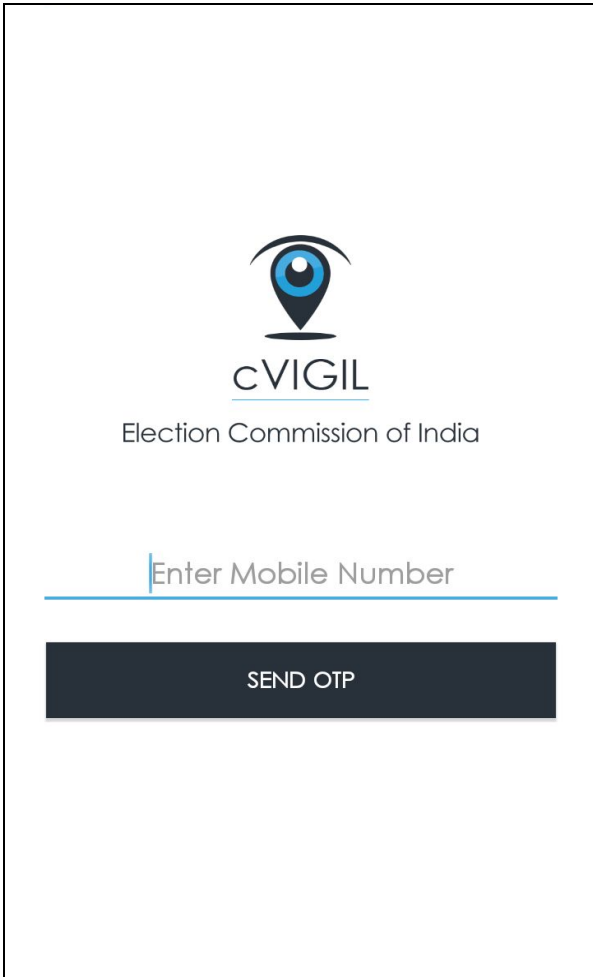
I ] Z XK×>A B dc↑dg 6eeXVi °dc XVccdi WZ j hZY [dg adY°c\ Vcn Xdb ea°/°ci\$ \gZkVcXZ dc Vcn  
b ViiZgeZgV°c°c\ id : a°Xi °dc 8db b °hh°dc d[ °Y°V#6aa°] did\$ k°YZd VcY YZiV°h j ea°VYZY j h°c\

i] Z VeeaXVi`dc h] VaaWZxdb Z eggleZgn d[ i] Z : 8>#: 8>Xdj a' j hZ i] Z j eadVYZY YViV [dg d[[X'Va  
ej gedhZh`Vi`h`dl c`Y`hXgi`dc`l ↑] dj i`Vcn`[j g] Zg`cdi XZ#

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&"@j Y'7 UgYg	)
' "7 UgY'8 YHJ]g	*
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) "7 UgY: ] hYf	%"\$

# 1. Signing In



The image shows a mobile application interface for cVIGIL. At the top center is the cVIGIL logo, which consists of a stylized blue eye with a location pin inside it. Below the logo, the text 'cVIGIL' is written in a bold, sans-serif font, followed by 'Election Commission of India' in a smaller font. Below this is a text input field with a light blue border and the placeholder text 'Enter Mobile Number'. At the bottom of the input field is a dark blue button with the text 'SEND OTP' in white, uppercase letters.

L ] Zc ndj | Vci id j hZ ndj gcj b WZgid h^c ^! V | ^Ydl | ^adeZc Vh ndj hZZ ^ i] Z hXgZZch] di VVdkZ#

**Step 1:** : ciZgndj gb dWZ^cj b WZg

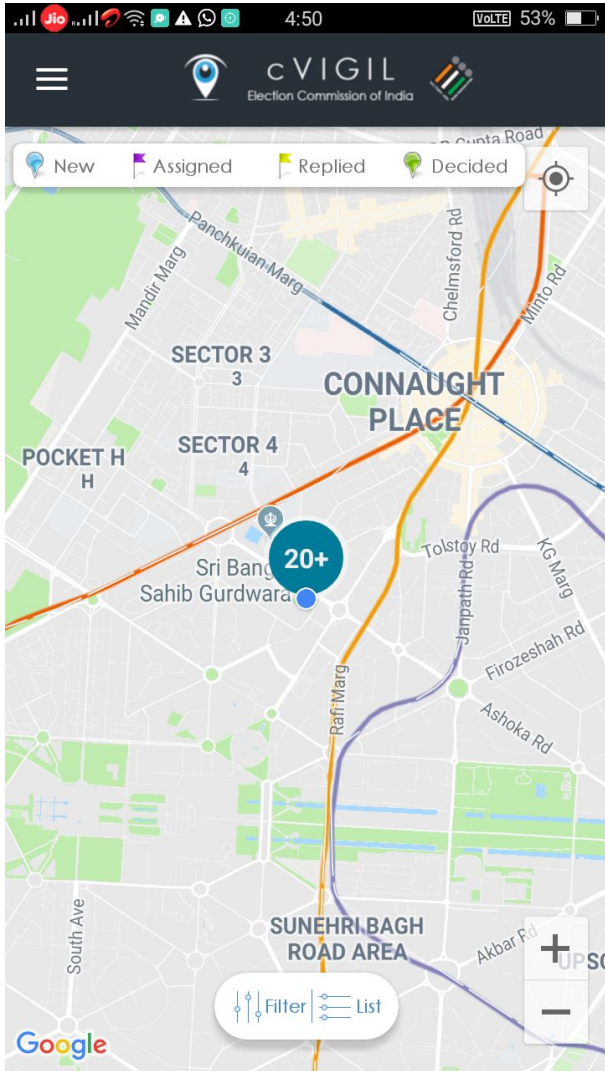
**Step 2:** l Ve^dc^HZcY^DI E^DcZ^i^b Z^eVhhl dgYf

**Step 3:** l d^kZg^f^ndj g^VXXdj ci^ZciZgi] Z^ ) Y^ ^ DI E^cj b WZghZci^dc^ndj gb dWZ^cj b WZg#

## 2. Live Cases

Once you login to the app, you will be directed to the Live Case screen shown above wherein you will see separate flags for New, Assigned, Replied & Decided cases marked with Blue, Purple, Yellow & Green color respectively.

In the above screen, you will see 20 cases within the boundary.



The below screen shows cVIGIL Offence type along with date & time of receiving the complaint.

### 3. Case Details



Above is an example of Case replied by Field Unit.

### Dispatcher

State  
U05

District  
9

Dispatched By  
Namita

Dispatched To  
kashish FST team

Assigned At  
2018-11-01 16:51:47

### Investigator

kashish FST team Team: 753

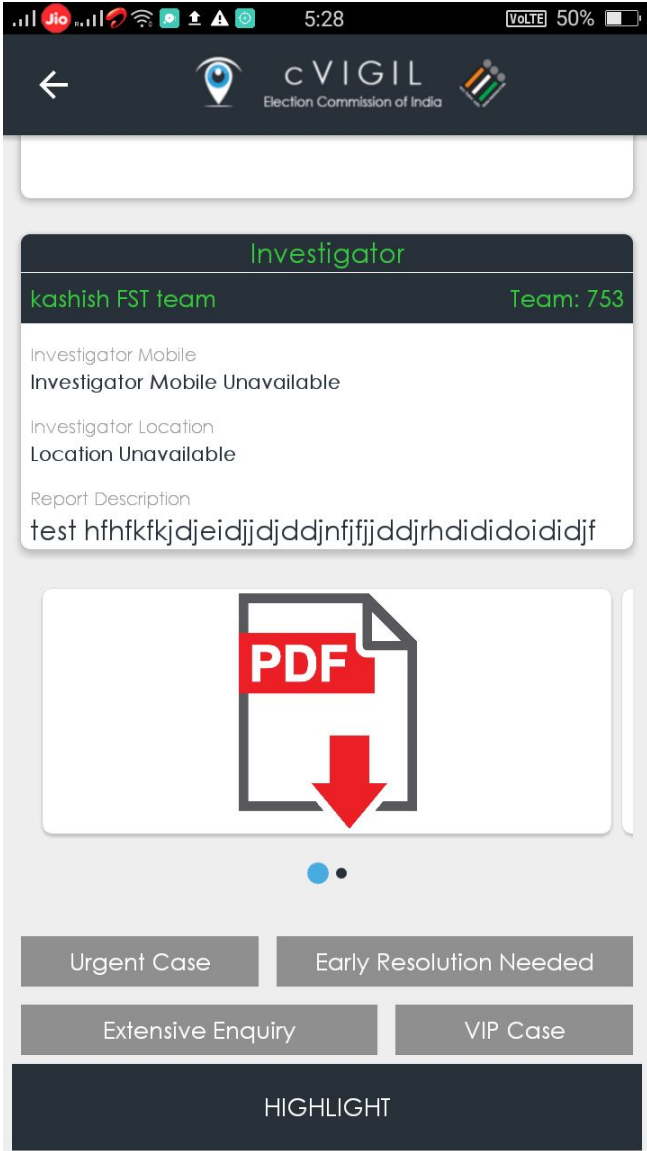
Investigator Mobile  
Investigator Mobile Unavailable

Investigator Location  
Location Unavailable

Report Description  
test hfhfkfkjdjeidjjddjnfjddjrhdididoididf







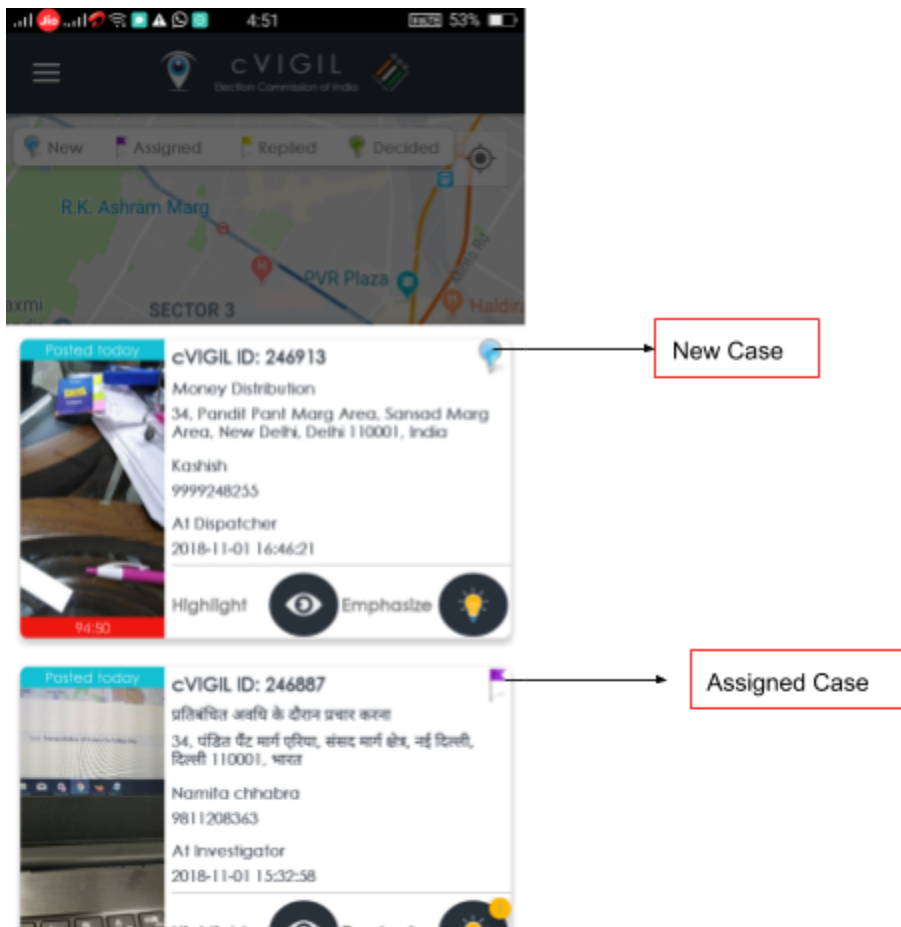
Case Details includes cVIGIL ID and Date & Time of Submission along with location, Landmark & Description.

This will also include District Controller & Investigator details including Team name & ID. Investigator Mobile, Location, Report Description.

You have the option to mark the case as I f[ Ybh7 UgYž9 Uf`miFYgc`i h]cb`BYYXYXž9I h]bg]j Y'9 bei ]fnž J=D'7 UgY & then Tap on <][ \ `][ \ h''

This will highlight the case which can also be viewed on District Controller Dashboard & Decider Dashboard.

## 4. Case Listings



Above screen shows Case Listings with cVIGIL ID & description of complaint.

**BYk** . A new case is denoted by Blue marker

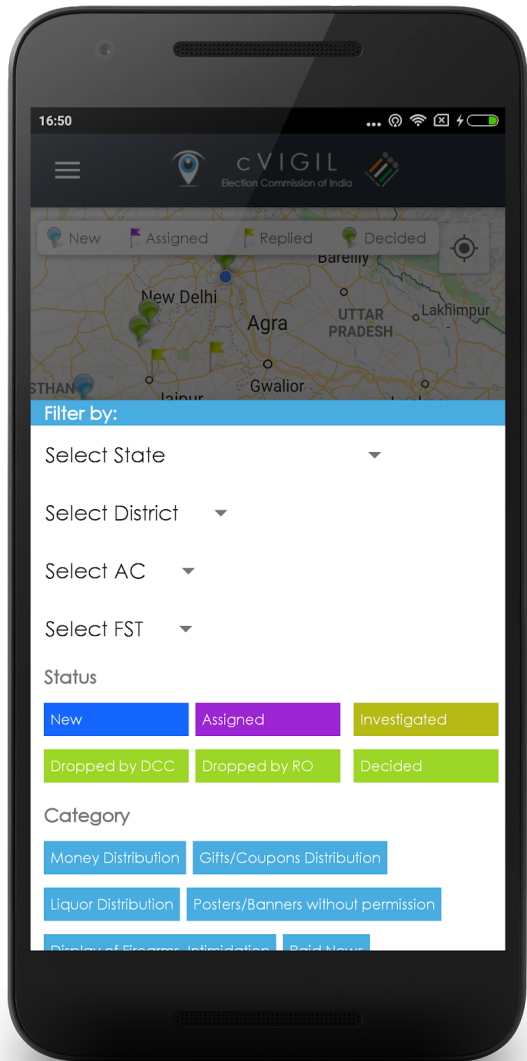
**5 gg] bYX** . Cases which are assigned are denoted by Purple marker.

**FYd`JYX** . Replied cases by RO denoted by Yellow marker.

**8 WYXYX** . Case which are decided i.e, Returning Officer has taken decision, then will be denoted by Green Marker.

You may click on Highlight or emphasize icon so that it gets reflected.

## 5. Case Filter



You may filter the cases as per your choice by certain categories provided above.  
If you logged in as ECI user, you will have an option to filter by State, District, AC also.  
If you logged in as CEO, you will have option to filter by District.  
If you logged in as DEO, you will have option to filter by AC.